

NEXT BEGINS NOW

CUSTOMER FIRST

TECH POWERED

GROWTH MINDSET

PEOPLE CENTRIC

SFS COF INDIA: Annual Kick-off 2025

JW Marriott - Golfshire, Bengaluru

Day 1: Monday, November 17, 2025

Time	Particulars	Venue	Dress Code
12 pm onwards	Arrival, Welcome & Registration <i>(Coach transfer details will be shared closer to date)</i>	Reception: Convention Center entrance	Casuals
12.30 pm - 1.30 pm	Lunch	Pre-function Area, Durbar 3	Smart Casuals <i>(Sneakers recommended)</i>
Inaugural session starts at 1.45 pm sharp, please be seated by 1.40 pm			
1:45 pm - 2:15 pm	Welcome and Kick-off	Durbar 3	
2:15 pm - 3:15 pm	The Intro-junction: New Faces, New Vibes		
3:15 pm - 3:45 pm	High tea	Pre-function Area, Durbar 3	
4:00 pm - 6:30 pm	Nandi Hills excursion (Buses need to leave at 4 pm sharp)		
7:30 pm - 8:30 pm	Drape & Dapper: Curtain Raiser!	Durbar 3	Theme Dinner outfit: Drape & Dapper (Indian & Western fusion outfits): Prizes for the best dressed!
8:30 pm - 9:30 pm	SFS Got Talent		
9:30 pm - 11:00 pm	Cocktails & Dinner		

Day 2: Tuesday, November 18, 2025

Time	Particulars	Venue	Dress Code
7:00 am - 9:00 am	Breakfast	Aviary Restaurant	Smart casuals: White coloured T-shirt/shirt
Next Begins Now			
9:00 am - 9:45 am	Opening Address by Sunil Kapoor, CEO, SFS COF India Next Begins Now: Dialogue with COF India Management Panelists: Sunil Kapoor, CEO, SFS COF India Prashant Shetty, CFO, SFS COF India Mustafa Hasan, Chief Credit Officer, SFS COF India Rajneesh Verma, Head of Sales and Marketing, SFS COF India	Durbar 3	Smart casuals: White coloured T-shirt/shirt
9:45 am -10:30 am	Address by Kevin Zander, Global CEO, SFS COF Winning as One: Discussion with COF HQ Management Panelists: Kevin Zander, Global CEO, SFS COF Jan Phillip Bellmann, Global CRO, SFS COF Damien Barsch, Global CFO, SFS COF		
10:30 am - 11:00 am	Tea break	Pre-function Area, Durbar 3	
Tech Driven			
11:00 am - 11:45 am	Ctrl + Alt + Leap (with Technology)	Durbar 3	Smart casuals: White coloured T-shirt/shirt
11:45 am - 12:00 pm	Group Picture	Outdoors Lawn outside Perigrine 2	
Growth Mindset			
12:00 pm - 12:45 pm	Cultivating a Growth Mindset by Guest Speaker: Mathew Thomas CEO & MD, Siemens Digital Industries Software India	Durbar 3	Smart casuals: White coloured T-shirt/shirt
12:45 pm - 1:45 pm	Lunch	Pre-function Area, Durbar 3	
Next session by a guest speaker starts at 2 pm sharp, please be seated by 1.55 pm			
Customer First			
2:00 pm - 3:00 pm	Customer First Insights by Guest Speaker: Ravi Raghavan, Managing Director, Bharat Fritz Werner How to Create a Wow Factor for Customers?	Durbar 3	Smart casuals: White coloured T-shirt/shirt
People Centricity			
3:00 pm - 3:30 pm	TEC Check	Durbar 3	Smart casuals: White coloured T-shirt/shirt
3:30 pm - 4:00 pm	High Tea		
4:00 pm - 5:30 pm	Time to Break Some Records		
5:30 pm - 7:00 pm	Free time		
7:00 pm - 8:45 pm	STAR Awards		Party wear
8:45 pm - 11:00 pm	Cocktails & Dinner & DJ Night	Pre-function Area, Durbar 3	

Day 3: Wednesday, November 19, 2025

Time	Particulars	Venue	Dress Code
7:00 am - 9:00 am	Breakfast	Aviary Restaurant	Smart casuals
Functional Meetings			
9:00 am - 12:30 pm	Sales, BD and Marketing <i>(for more details contact Manish Kamra / Deepika Shetty)</i>	Durbar 3A	
9:00 am - 12:30 pm	Risk and Collections <i>(for more details contact Jigar Dave / Riyaz Shaikh)</i>	Durbar 3B	
11:15 am - 11:45 am	CMS Demo to Jan Philipp Bellmann <i>(for more details contact Jigar Dave / Riyaz Shaikh)</i>	Glass Room	
9:00 am - 10:00 am	Finance, Ops, IT and Compliance <i>(for more details contact Mandar Telang / Meghna Maneck)</i>	Perigrine 1	
10:00 am - 12.30 pm	Operations <i>(for more details contact Anuradha Sista)</i>	Perigrine 1	
10:00 am - 12.30 pm	Team Talk with Damien (Finance, Ops, IT and Compliance) <i>(for more details contact Mandar Telang)</i>	Perigrine 2	
12.30 pm - 2:00 pm	Lunch	Pre-function Area, Durbar 3	
2:00 pm onwards	Coach transfers to the airport <i>(for more details contact the offsite committee members)</i>		